

Terms & Conditions of Service

By engaging in our services, or accepting a quote or estimate from us, you also signal your acceptance of these terms and conditions of service as set out below.

1. We provide pest control products and services to the Invercargill & Southland regions. Products may include chemicals such as bait and liquid sprays, or other products such as bait stations, traps, and cages. Services may include advice and guidance relating to pest issues, spraying, or baiting and trapping programs. All necessary steps will be taken to ensure the safety and integrity of people, pets, property, and the environment.
2. An invoice will be generated upon completion of a job and supplied to you electronically by Email or PDF document. **Invoice payment is due within 7 days of being supplied to you. An invoice payment reminder will be emailed after this time and a follow up phone call made. Invoices that remain unpaid after 14 days will be referred to a debt collection agency for recovery and you will be liable for the debt collection costs, this could include any legal costs. The debt collection agency may provide such default information to other parties not limited to credit reporting companies who may use that information for their clients. Furthermore, the debt collection agency may load a credit default with a credit reporting company.**
3. Beastie Busters retains ownership of all goods and materials used on a job until invoice payment is made in full. Where goods are supplied on a loan or temporary basis, such as cages and traps, these remain the property of Beastie Busters after completion of the service. The customer will be financially responsible for any damage caused to Beastie Busters property by the customer, or a third party, when in their possession.
4. Beastie Busters has the responsibility to provide products that are durable and fit for purpose under the consumer guarantees act. Where a product has been sold to the customer that fails to perform or is faulty within the warranty period, a replacement or refund will be given.
5. Beastie Busters has the responsibility to provide quality, professional services. Where a service fails to deliver the desired outcomes in the intended timeframe, due to a fault or oversight of Beastie Busters, a remedy may be implemented to achieve the desired outcomes.
6. Pest damage – Beastie Busters is not liable for and does not accept any responsibility for any existing or potential future damage to property caused by any insect or feral animal. Where a service is supplied, it is done so as a form of temporary control over the pest. If advice is given regarding a particular pest, it is done so in good faith to educate clients on the typical behavior of the pest, the usual control methods, and the most common potential problems that may occur when dealing with the pest.



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